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Unfortunately, the spread of the COVID-19 virus is affecting all of us in many ways. In response to these extenuating circumstances, Fresco Tours has added more flexibility to our Final Payment and Change of Tour Date policy to allow all of our clients more time and information to make the best decision for them.

- Final Payment Extension.
 Due date softened to 30 days prior to tour start (vs our standard 60 days).
- Change of Date / Postpone Your Tour.
 NO change fees. 100% full credit towards any future tour with Fresco Tours. As a token of your loyalty, we will respect your current tour price for 1 year (if you decide to do the same tour), and there will be NO expiration date on your credit.

We hope our transparency and flexibility in this complex situation gives you the confidence and assurance to join us knowing that the client experience <u>Before</u>, During and <u>After</u> your walk is our number 1 priority.

We believe it is our civic duty as individuals and as a business to help flatten the curve, and to do our part, we are all currently working from home and will be happy to address your needs.

We've been running tours along the Camino de Santiago and in Spain since 2006 and look forward to having you on the trail with us in the future. If you should have any questions or concerns, please do not hesitate to contact me.

Wishing everyone well in these difficult times – stay healthy and safe and know that there will be Buenos Caminos ahead!

Saludos from Spain,

Alex Chang & the Fresco Tours Team